



Educational Psychology (EP) Support Line

A confidential telephone support service, staffed by Educational Psychologists, to talk through questions or concerns about children and young people’s **wellbeing** or **learning**.

Open to **all** parents/carers of children with additional needs or SEND living in the City of York (who have not had recent EP involvement), and practitioners working with children who live in/attend an educational setting in York.

“It’s invaluable”



“I feel confident in the next steps we can take”

“Great service. Very easy to arrange”

“I felt really listened to and supported”

Calls of up to 30 minutes are available

Monthly – the last Wednesday of each month 9.00am – 3.30 pm

Term time only (September 2024 - July 2025)

To book a slot, please e-mail: EPsupportline@york.gov.uk with your name and a contact telephone number.

Bookings will close on the Friday before each session at 5pm. We will then email you with a time slot for your consultation on the Tuesday.

This is a one-off consultation provided by City of York Educational Psychologists on a rota basis.

Please note: the helpline offers short slots to talk with a psychologist about specific concerns; unfortunately, within the time available, we cannot advise on complex situations where different agencies need to work together to support a child or young person.

- September 25th 2024
- October 23rd 2024
- November 27th 2024
- December 18th 2024
- January 29th 2025
- February 26th 2025
- March 26th 2025
- April 23rd 2025
- May 21st 2025
- June 25th 2025
- July 16th 2025